



**Napersoft and Yaeger Solutions Partner to Provide  
Customer Communication Management Solution for Documerge Customers**

**Naperville, IL – August 12, 2010** – Napersoft, a leading provider of Customer Communications Management (CCM) software, and Yaeger Solutions, experts in Documerge and document automation applications, today announced their new partnership to provide an easy-to-use, cost-effective document automation and personalized customer communication alternative for companies ready to migrate from Documerge.

This partnership brings together two organizations with long-standing experience in document automation to offer value-added solutions and consulting services for organizations with critical customer communication needs. Although the new partnership will initially focus on helping companies migrate from Documerge, the two companies also plan to work together to help other organizations optimize their business-critical customer communications.

Napersoft CCM is a software solution that automates the creation and distribution of all types of documents such as customer correspondence, applications, policies, agreements, explanation of benefits and other forms of personalized documentation. Featuring an easy-to-use interface and a template-authoring tool based upon Microsoft Word, non-IT personnel can create document templates and personalized customer documents in seconds with minimal training.

Yaeger Solutions has more than 20 years of experience in the electronic publishing industry. With backgrounds from IBM, Oracle, and Image Sciences (Docucorp), Yaeger Solutions' consultants are experts in document automation applications and the migration from Documerge to a modern customer communication solution such as Napersoft CCM.

“With the uncertainty surrounding Oracle’s long-term support of Documerge and the desire of organizations to migrate to a more cost-effective platform, we have seen an increased need for an enterprise class solution that is still affordable and easy-to-implement,” said Steve Chamberlin, VP of Sales & Marketing at Napersoft. “By partnering with Yaeger Solutions, we can help these companies convert as efficiently and transparently as possible. With Napersoft CCM they will increase their workflow efficiency, streamline their business processes and greatly improve overall customer satisfaction, all of which contribute to a real and measurable return on their investment,” Chamberlin added.

“We are excited to partner with Napersoft, a leader in customer communications management software,” said Jon Yaeger, President of Yaeger Solutions. “Napersoft CCM software integrates quickly and easily with existing business applications and is easy to install, deploy and use. With our experience, and Napersoft’s software, I am confident that we can significantly reduce the time and cost involved for companies interested in converting from Documerge,” Yaeger added.

**About Napersoft**

Napersoft ([www.napersoft.com](http://www.napersoft.com)) is the leading provider of Customer Communications Management (CCM) software solutions. For more than 20 years, Napersoft has assisted customers of all sizes and across various industries to implement innovative CCM solutions. With Napersoft CCM, customers achieve top line revenue growth via cross-sell and up-sell strategies, streamline core business processes, improve customer satisfaction, optimize electronic document delivery channels, improve business agility and reduce costs.

**About Yaeger Solutions**

Yaeger Solutions ([www.yaegersolutions.com](http://www.yaegersolutions.com)) is a leading provider of professional services in the document automation arena. Yaeger Solutions was founded on the premise of fulfilling long-term professional services encompassing the entire project lifecycle. Backed by over 20 years of experience, Yaeger Solutions is positioned to help customers integrate or convert their CCM software and design a workflow with optimal efficiency. Yaeger Solutions is headquartered in Dallas, Texas.

For additional information please visit:

[http://insurance.napersoft.com/documerge\\_conversion.html](http://insurance.napersoft.com/documerge_conversion.html) or contact:

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