



FOR RELEASE JUNE 3, 2008

**Napersoft and SYSCOM Announce Partnership for
Personalized Customer Communications**

Providing real-time document generation solutions that increase revenue,
increase profitability and build stronger customer experiences

Naperville, IL – June 3, 2008 – Napersoft, Inc., and SYSCOM, Inc., announced today a partnership for the integration of Customer Communications Management (CCM) and Enterprise Content Management (ECM) solutions for medium to large companies. The goal of this partnership is to provide organizations with customer communication solutions that increase revenue with automatic cross-sell and up-sell messaging in transactional correspondence, increase profitability by streamlining business processes, and build stronger customer relationships.

Napersoft is a leading provider of real-time Customer Communications Management (CCM) software for real-time customer correspondence solutions. Napersoft's powerful, service oriented architecture (SOA) based solutions enables companies to combine customer data in existing business systems with pre-approved content to communicate with customers in real-time via print, email, efax or the web.

SYSCOM, an IBM Premier Business Partner, is a highly experienced integrator of complex ECM solutions for various industries including financial and insurance services, manufacturing, telecommunications and government human services. "We are very pleased to be able to offer Napersoft's leading edge CCM solutions to enhance our Solution offerings to our customers," said Michael Voytilla, VP of Sales and Marketing at Syscom.

"Improved access to and efficient use of customer data is critical to the bottom line of businesses," noted Bart Carlson, President of Napersoft. "Partnering with an ECM industry leader like SYSCOM will help organizations efficiently communicate with their customers and better manage their ever-increasing repositories of customer information," Carlson added. "This partnership enables companies to combine and streamline both inbound and outbound documents into a holistic view of the customer which is required in today's transforming world of virtual call centers, self-service web sites and mobile agents."

About Napersoft

Napersoft has been providing real-time Customer Communications Management (CCM) solutions for more than 20 years. Napersoft has assisted customers of all sizes and across various industries to implement innovative real-time CCM solutions. With Napersoft CCM, customers achieve top line revenue growth via cross-sell and up-sell strategies, streamline core business processes, improve customer satisfaction, optimize distribution channels, improve business agility and reduce costs.

About Syscom

SYSCOM, Inc., an IBM Premier Business Partner, is a leading provider of enterprise-level business transformation solutions using IBM's world-class, scalable integration infrastructure. Combining 25 years of experience and a broad vision for the future of integrated systems, SYSCOM transforms public and private sector clients including those in financial and insurance services, manufacturing, telecommunications and government human services.

For additional information please visit <http://www.napersoft.com/partners.htm> or <http://www.syscom.com> or contact:

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